Enhancements to ECS Applications June 2020

Two enhancements have been made to support our customers during the ECS card application process:

- 1. Early application Now apply before you have the HS&E
- 2. New review screen Make sure that you know what you are ordering

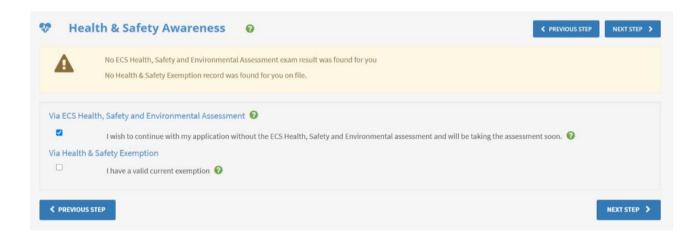
Early Application

The ECS card application systems have now been updated to allow an application to be submitted prior to the ECS Health Safety & Environmental Assessment being completed. Up to now an ECS card applications need to have all the qualifications and documents present for the application to be accepted by our systems.

The reason ECS has introduced this new facility is to reduce any delay that our customers may experience in waiting for an ECS HS&E assessment. All the application processing and any necessary enquiries can be started as soon as the application is received by the ECS team rather than waiting until after the ECS HS&E assessment has been successfully passed.

All the normal requirements of an application must be met for the ECS card being applied for. Once all the requirements have been fully met the ECS processing team will then put the application on "Conditional Hold" pending the ECS HS&E assessment being successfully passed.

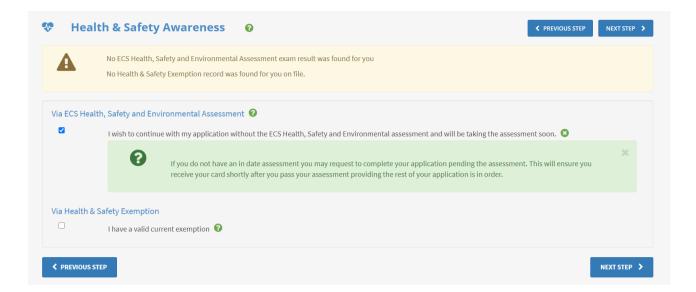
Once the ECS HS&E assessment is passed the application being held will be completed and the ECS card issued.



During an application, in the health and safety section of the application, the applicant has the option to select to continue their application pending the assessment being passed before any ECS card will be issued.

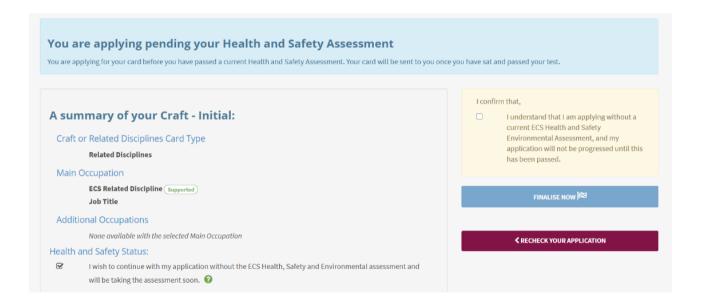
If no ECS HS&E assessment is registered against the account the "I wish to continue my application without the ECS Health, Safety and Environmental assessment and will be taking the assessment soon" option can now be selected.

Clicking the green question mark provides additional guidance for the applicant.



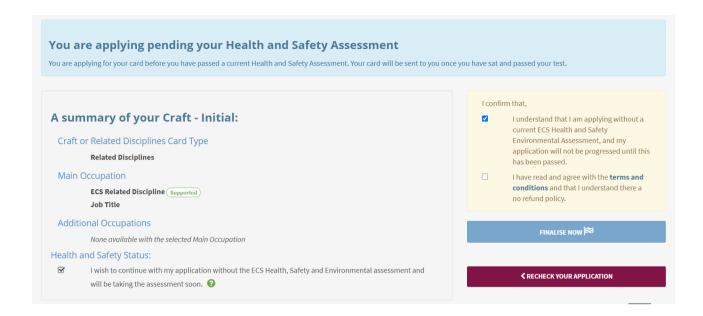
New Review Screen

All ECS card applications now have an additional "Review Screen" prior to the application being finalised.

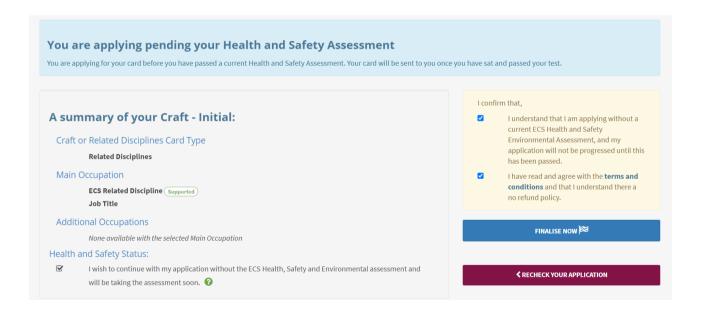


The purpose of this screen is to give the applicant the opportunity to review their application before the order is placed and paid for.

The review screen gives a summary of the ECS card being applied for, an indication if anything is missing and if the application is likely to fail because incomplete or missing qualifications or supporting auditable documented evidence.



In addition, the review screen also has a series of boxes to make sure that the applicant has understood the conditions and terms of the scheme before their application can be submitted.



The application can now be submitted in the normal way.