

JIB Terms and Conditions for the Electrotechnical Certification Scheme (ECS)

These Terms and Conditions apply to all individuals ("Applicants") who contact the Joint Industry Board (JIB) to apply for, renew, or update an Electrotechnical Certification Scheme (ECS) registration and associated ECS card, to undertake ECS assessments (including Remote Invigilation), and to complete identity verification using the ECS ID Verification Service delivered via Experian ("ID Verification Service").

The JIB is responsible for the administration of the ECS card scheme in England, Wales and Northern Ireland.

The ECS registration scheme provides independent recognition of the Electrotechnical occupation of operatives working in the Electrotechnical industry based on their qualifications and can award JIB grading which apply when individuals are employed by JIB member companies. Applications for ECS registration is open to anyone who has the required qualification/s to comply with the rules of the scheme.

The scheme is a partner scheme to the Construction Safety Certification Scheme (CSCS) and, where applicable, displays the CSCS logo to show compliance with the CSCS requirement of health, safety and environmental awareness for access to construction sites.

1. Definitions

The following definitions will apply within these Terms and Conditions

- 1.1. 'Applicant' - An individual making an application for an ECS card or a company making an application for an ECS card on behalf of one or more members of their directly employed staff.
- 1.2. 'Application' - the means to provide information for scheme registration to apply for a new, or to renew an existing, ECS registration made electronically through the online systems or on an official ECS paper application form.
 - 1.2.1. Initial Application – An application for a first scheme registration or change of registration type for the issue of an ECS card.
 - 1.2.2. Renewal Application – An application to continue scheme registration within three months of, or after, the expiry of a registration or card already issued under the scheme rules.
 - 1.2.3. Replacement Application – An application for a duplicate ECS card identical to a current card already issued under the scheme rules.
- 1.3. 'Application Information' - Documents which may be paper or electronic that may include, but are not restricted to, contact details, qualifications and certificates, images, references and statements.
- 1.4. 'Approved Third Party' – A partner trade association or designated organisation by prior written agreement with the JIB.
- 1.5. 'Business Day' - any day of the week in which the ECS Department is open for business. This is generally on Monday to Friday from 9am to 5pm, excluding Bank Holidays and designated holidays (such as the days between Christmas and New Year Bank Holidays).
- 1.6. 'ECS Card' - The card issued under the rules of the ECS scheme.
- 1.7. 'ECS' - The electrotechnical industry's qualification and competency scheme for the independent recognition and verification of qualifications and certification, the grading of operatives and access to construction sites through its affiliation to CSCS. The ECS scheme is offered by the JIB to which Applicants apply to be registered. Registration is dependent on the Applicant's validated qualifications in order to obtain the grade, occupational discipline or ECS Registered Electrician status as defined within the rules of the scheme.
- 1.8. 'ECS Registered Electrician' – The status available for those in an Installation or Maintenance Electrician occupational discipline who are eligible for a grading of Electrician as a minimum and meet the requirements of the ECS Registered Electrician Code of Professional Practice.
- 1.9. 'ECS Registration Type' – The category of registration of the Applicant resulting in the issue of an ECS card. Registration types can be: Craft, Managers, Apprentice/Trainee, Related Discipline or Unskilled.

- 1.10. 'Electronic Form' - the computerised system to transfer application information by email, via the website or any means while in an electronic form.
- 1.11. 'Fees' - the charges made by the JIB for ECS registration, ECS cards and other products and services.
- 1.12. 'Intellectual Property' - without limitation, all rights existing and/or arising from time to time in connection with discoveries, improvements, business methods, technologies, service marks, logos, database rights, and design.
- 1.13. 'Online Services' - services from time to time available to Applicants and ECS cardholders through the ECS card website www.ecscard.org.uk
- 1.14. "ID Verification Service (IDVT)" – the JIB service integrated into MyECS and the Employer Portal enabling verification of an Applicant's identity via Experian's identity verification technology.
- 1.15. "Experian" – the JIB-contracted third-party provider that processes personal data to perform identity verification on JIB's behalf.
- 1.16. "Verification Data" – personal data used for ID verification, which may include name, date of birth, address, ID document details/images, facial images for matching, verification result/score, timestamps and reference IDs.
- 1.17. "Remote Invigilation" – delivery of ECS assessments online with technical and human proctoring and activity monitoring.
- 1.18. "Assessment" – the ECS Health, Safety and Environmental Awareness Assessment, or any other assessment through the ECS systems such as for Fire and Security, Electrical Safety Unit or other discipline.

2. Interpretation

- 2.1. 'We', 'us' and 'our' refers to the Joint Industry Board (JIB), whose registered office is at Unit 2, White Oak Square, London Road, Swanley, Kent, BR8 9BH

3. Applicant's Responsibilities

- 3.1. Applicants shall at their own expense supply us with copies of all documents, materials, information, images and data necessary to process their ECS application. This includes the independently verified translation of documents into English where necessary.
 - 3.1.1. Identity Verification. Applicants must complete ID verification through the ID Verification Service when requested. Where electronic verification is not conclusive, Applicants must follow the alternative/manual verification route specified by JIB.
- 3.2. Applicants are advised to insure all application information against accidental loss or damage and retain duplicate copies of all this material.
- 3.3. We shall have no liability for any such damage or loss, however caused, including due to negligence.
- 3.4. The Applicant should take care to make sure that all parts of the application are answered honestly, to the best of their knowledge. Applicants should provide accurate documentation that can be verified to support the application. Any application may be referred to our Fraud and Compliance unit if we have cause to believe the authenticity or accuracy of the information supplied. Until a conclusion is reached or where fraud is reasonably believed to have occurred, delays, requests for further information, witness statements or sanctions may be applied which will delay the process. To ensure these matters are expedited, original certificates should be provided where requested under audit.
 - 3.4.1. Remote Invigilation Conduct. Where assessments are taken by Remote Invigilation, Applicants must comply with all on-screen and emailed instructions, maintain camera/audio on where required, avoid prohibited materials/assistance, and ensure a suitable test environment. Suspected misconduct may result in invalidation, resit requirements, or referral to JIB's Fraud & Compliance unit.
- 3.5. To make a successful application for an ECS registration, an Applicant must prove that they meet the full, current industry standards for registration of the occupation they are applying for. This is done by providing auditable documented evidence that the Applicant has completed the compliant qualifications for that discipline. All applications are reviewed by the ECS Administration Team and an ECS card is issued to reflect the holder's certification based on the evidence supplied or competence in line with the ECS Registered Electrician Code of Professional Practice. Full details of the qualifications that meet the current standards can be found on our website www.ecscard.org.uk.
- 3.6. Applicants that hold non-UK qualifications must demonstrate that they meet the full UK scheme requirements as listed on the ECS website at www.ecscard.org.uk

- 3.7. Applicants who require reasonable adjustments or accessible alternatives for assessments or ID verification should notify JIB before booking or starting Assessments; JIB will provide appropriate arrangements where practicable.
- 3.8. Where ID verification or compliance checks remain outstanding, card dispatch timelines may be paused until completion.
- 3.9. Individuals must contact the ECS Department within 30 days of their completed application where non-receipt of the ECS card is claimed. If an individual claims to have not received their card and it is more than 30 days since the individual completed their application, a replacement card will need to be ordered and the appropriate fee paid for this service. It is the Applicant's responsibility to ensure the postal address is correct and to follow up if a card is not received within the expected maximum of 30 days since the day of the completed application. The status of an application may be checked through the MyECS Portal or the Employer Portal.

4. Application Date

- 4.1. These Terms and Conditions between the JIB and the Applicant come into effect on the date the application is received by the ECS Department (which for the purposes of this definition will include the online application system, either MyECS or the Employer Portal, in the correct and proper form).
- 4.2. In completing the Application Form the Applicant confirms that they have read and agreed to be bound by these Terms and Conditions.
- 4.3. A renewal application may be made strictly within the three months prior to an existing ECS registration/cards expiry date or at any time after the expiry date. Applications made prior to the three month period will be treated as a replacement and an identical card with an identical expiry date will be issued.
- 4.4. JIB may pause or close an application if ID verification or required evidence is not completed within the stated timeframes.

5. Fees

- 5.1. The Applicant will pay to the JIB the appropriate fees. The fees must be paid by the Applicant to the JIB in full at the time of application.
- 5.2. Fees are not refundable.
- 5.3. The full schedule of fees is available on the ECS website at www.ecscard.org.uk.
- 5.4. It is advised applications are made online where possible and that employees are listed by their employer under the ECS Employer Portal to ensure any relevant discounts for JIB member companies are applied and the correct fee is calculated.
- 5.5. Value Added Tax, will be payable by the Applicant and will be charged at the rate applicable on the application date.
- 5.6. If any Applicant or ECS cardholder voluntarily withdraws from the scheme, withdraws their application, is removed from the scheme or their application becomes void by their own action (or inaction) any fees paid are not refundable. The Applicant remains liable for any expenses or costs incurred by making an application or the processing of an application both incurred by the JIB, an employer and an Applicant personally.
- 5.7. ID Verification Fees - Where applicable, fees for ID verification (including resubmissions caused by user error or expired documents) are payable as listed on the ECS website.
- 5.8. Assessment Resits - Fees may apply for resits or where an assessment is invalidated due to breach of Remote Invigilation rules.
- 5.9. Non-refundability. Fees associated with completed ID verification checks are non-refundable once the check has been initiated. This will include where invalid ID documents are provided or the individual does not complete the check within 72 hours of initiation.

6. JIB Responsibilities

- 6.1. The JIB will normally register an operative on the ECS scheme and dispatch an ECS card within 30 working days of an application being received providing that all supporting information and fees have been correctly submitted with the application, and subject to successful completion of ID verification, assessment and compliance checks.
- 6.2. Individuals are advised to login to their MyECS Account which details the stage at which their registration is at and will inform of any issues, further information required or delays likely.
- 6.3. ECS registration is made and cards are issued against the scheme rules; other industry organisations might have different rules or registration criteria to the ECS, and these are not recognised as evidence to support ECS registration.

- 6.4. The ECS administration team cannot accept an individual's self-declaration of competence, such as a statement of skills or experience by an Applicant or their employer.
- 6.5. In all cases, the qualification and training evidence supplied by the Applicant in their application will determine the Electrotechnical occupation and JIB grade awarded.
- 6.6. The JIB reserves the right to change the registration requirements of any card type either during the life of the card or at renewal.
- 6.7. Processors - JIB engages Experian as processor for ID verification under a written data processing agreement.
- 6.8. Human Review - Adverse verification outcomes or automated fraud flags are subject to human review before any decision that could negatively affect an Applicant.
- 6.9. Accessibility - JIB offers alternative arrangements where reasonably required to ensure fair access to assessments and verification.

7. Missing information

- 7.1. If any information, fees, Assessment completion, or ID verification requirements are missing from an ECS scheme application the JIB will put the application on hold. The JIB will then contact the Applicant to request the missing information and/or fee. This contact will primarily be by electronic means (or a phone call in the case of an underpayment).
- 7.2. If after 90 days of an application being placed on hold the missing information and/or fee has not been provided or required ID verification has not been completed by the Applicant the application will be considered void and cancelled. Any fees submitted will be retained by the JIB.
- 7.3. If an Applicant has had their application cancelled they may reapply for the ECS scheme with a new application which includes all necessary documents, information and full payment for the card that is being applied for.

8. Ownership of the card

- 8.1. All ECS cards issued remain the property of the JIB.
- 8.2. The JIB reserves the right to withdraw or cancel any ECS registration and card issued at any time.
- 8.3. The JIB reserves the right to contact individuals and retrieve ECS cards where these have been obtained by illicit or fraudulent means.
- 8.4. JIB may suspend or withdraw a card/registration where identity cannot be verified to an acceptable standard or where verification is later invalidated.

9. Card Validity

- 9.1. The time an ECS registration/card is valid is from the date of issue and will be for a maximum of 3 years. Some ECS cards may have a shorter validity period depending on their type and scheme rules.
 - 9.1.1. ECS Craft and Managers - valid for 3 years from the date of issue.
 - 9.1.2. ECS Trainee registration stages - valid for 24 months from the date of issue.
 - 9.1.3. JIB Apprentice registration - valid for 60 months from the date of issue.
 - 9.1.4. Provisional grades (JIB Member Only) Mature Candidate Assessment and Experienced Worker - valid for 18 months from the date of issue.
 - 9.1.5. Certain cards or statuses may require periodic re-verification of identity or compliance evidence; failure to complete may affect validity.

10. Misleading or Fraudulent Information

- 10.1. Applications that are found to contain misleading or fraudulent information (either during the processing of the application or subsequently after an ECS card has been issued) will be investigated by the JIB's Fraud and Compliance unit and action taken against the Applicant.
- 10.2. The nature of the action will be decided by the compliance unit and may include legal action.
- 10.3. In cases where an Applicant has made a misleading or fraudulent application, or has tried to obtain ECS scheme registration or an ECS card by copy or counterfeit, or tried to change a registration or deface an ECS card after an application has been processed the JIB will not consider any application from the Applicant for a period of at least six years.
- 10.4. Identity Fraud - Submitting altered/forged ID documents, imposter images, or biometric spoofing is prohibited and may be reported to law enforcement.
- 10.5. Assessment Integrity - Use of proxy test-takers, screen sharing, external prompts, or prohibited aids during Remote Invigilation constitutes serious misconduct.

11. Applicants' conduct and undertakings

- 11.1. The Applicant undertakes that they will not at any time during the application process or subsequently be a party, either directly or indirectly, to any act, or matter whereby the JIB's goodwill, reputation, or business may be prejudicially affected or brought into disrepute.
- 11.2. The JIB reserves the right to suspend or to limit an Applicant's and/or an ECS registrants/cardholders access to the secure areas of the ECS website where:
 - 11.2.1. In the JIB's opinion the acts or omissions of the Applicant have or may damage the goodwill and/or reputation of the JIB or
 - 11.2.2. In the JIB's opinion the Applicant has failed to comply with their obligations in connection with these Terms and Conditions or
 - 11.2.3. The Applicant has failed to pay their fees for services when they are due.

12. Applications Made Via A Third Party

- 12.1. Only applications made by a third party with prior written approval will be accepted by the JIB.
- 12.2. Any application made via an approved third party:
 - 12.2.1. Remain bound by these terms and conditions.
 - 12.2.2. Must meet the criteria set by the JIB for the third parties applications.
- 12.3. Any ECS registration or card issued through an application made via an approved third party:
 - 12.3.1. Are only valid while under the scope of the approved third party.
 - 12.3.2. Does not entitle the recipient to any future ECS card.
 - 12.3.3. Must be surrendered to the third party if and when required.
- 12.4. For clarification, a third party in this clause does not include an employer using the Employer Portal. Employers cannot retain ECS cards of their employees where there are disputes or following termination of employment. These issues should be referred to the JIB Industrial Relations Department if necessary.
- 12.5. If at any time the ECS registration or ECS card issued is surrendered, withdrawn or becomes invalid any new application to the ECS must meet the scheme rules and requirements independently of any previous registration or card issued via an approved third party.

13. Complaints

- 13.1. Our objective is to provide a high standard of service to all Applicants and registrants/cardholders. However, we recognise that things can go wrong occasionally and if this occurs we are committed to resolving matters promptly and fairly.
- 13.2. If our standard of service has not been as expected and an Applicant wishes to make a complaint, the complaint should be made in writing quoting the application or ECS card number and including their contact details.
- 13.3. Our complaints policy is available from the ECS card website or we will send a copy on request.
- 13.4. Complaints relating to ID verification or Remote Invigilation decisions will follow the same process. Where automated checks contributed to an outcome, Applicants may obtain human review and present additional evidence.

14. Appeals

- 14.1. We try to ensure that all applications for an ECS card are dealt with professionally and fairly and within the requirements of the scheme. ECS card applications are processed based on the verifiable evidence that an Applicant provides with their application.
- 14.2. If the Applicant believes that their ECS registration and ECS card has been issued incorrectly and wishes to appeal the decision our appeals procedure provides detail on how to do this. In all cases the application as supplied to us will be reviewed with care and parity within the rules of the scheme.
- 14.3. Our appeals policy is available from the ECS website or we will send a copy on request.
- 14.4. Appeals may address card decisions, assessment outcomes, and identity verification results. JIB may require additional evidence or a supervised/centre-based assessment where integrity concerns arise.

15. Abusive and Aggressive Behaviour

- 15.1. We have the right to protect our staff from aggressive and abusive behaviour. We expect interaction with our staff to be professional in all situations.

15.2. If any person behaves aggressively or abuses our staff they will be dealt with according to our policy document on aggressive and abusive behaviour. A copy of the policy can be found on the ECS website at www.ecscard.org.uk.

16. Governing Law

16.1. These terms and conditions are governed by English Law.

17. Scotland

17.1. The Scottish Joint Industry Board (SJIB) owns and is responsible for the administration of the ECS scheme in Scotland.

17.2. Any Applicants living and working in Scotland will need to contact the SJIB to apply for an ECS card under their terms and conditions.

18. Logo

18.1. The ECS and the JIB logos are registered trademarks. The logos or marks can only be used if express approval has been received in writing from the JIB for each and every use of the logo or mark. Requests for the use of the logo or mark must be made in writing to the JIB at ir@jib.org.uk.

18.2. In the case of either of the registered trademarks being used without the JIB's permission, appropriate action will be taken, which may include legal action.

19. Online services

19.1. The JIB may make certain online services available to companies and/or individuals through the website. The Applicant undertakes to use the online services in accordance with the online services description.

19.2. The JIB does not make any guarantee that the online services will be available at all times or that they will be uninterrupted or error free.

19.3. An Applicant, company and/or individual may not use the website or any of the online services to undertake any act that breaches or may breach any applicable law, is fraudulent, defamatory, discriminatory, obscene, offensive, hateful or harassing, harms or attempts to harm any person, or transmits a virus or other software or code designed to adversely affect the operation of computer software or hardware.

19.4. The JIB reserves the right to terminate and/or change the online services at any time on notice to a company and or Individual.

19.5. The JIB will from time to time work with third parties to deliver the online services on their behalf. These third parties will be bound under the same terms and conditions as set out in this agreement.

19.6. Provisions regarding security of the systems used by the JIB for online services are contained in the JIB Privacy Policy available on the JIB website.

19.7. Non-essential cookies or similar technologies on MyECS are used only with affirmative consent; details are in the Cookie Policy.

19.8. Access to secure areas requires multi-factor authentication; Applicants must keep credentials confidential and notify JIB of suspected compromise.

19.9. Services may be unavailable during maintenance or outages; time-critical applicants should consider Premium or centre-based options.

20. Variation of terms and conditions

20.1. The JIB has the right to vary these Terms and Conditions at any time. Any changes to these Terms and Conditions will be made available on the ECS website and will take effect immediately (unless a later date is specified in the notice).

20.2. Nothing said by any person should be understood as a variation of these Terms and Conditions. The terms of this agreement cannot be varied or waived except in writing.

20.3. If the JIB fails to enforce any of the rights under these Terms and Conditions, it does not mean the JIB will not enforce them in the future. The JIB has the right to enforce these terms and conditions.

21. Force Majeure

21.1. The JIB shall not be liable for any loss or damage, costs, expenses or other claims for compensation arising as a direct or indirect result of breach or non-performance of any of its obligations under these terms and conditions due to any cause beyond reasonable control including, without limitation, any act of God, war, military operations, riot, accident, failure or

shortage of fuel or power supplies, abnormally inclement weather, fire, flood, hurricane, drought, explosion, lightning, strike, lock out or trade dispute.

22. Data Protection

- 22.1. JIB is the data controller for ECS applications, assessments and ID verification. JIB processes personal data on lawful bases including contract (processing your application), legitimate interests (fraud prevention, scheme integrity, safeguarding site standards), legal obligation, and, where applicable, consent (e.g., non-essential marketing).
- 22.2. Where biometric data is processed for the purpose of uniquely identifying you during ID verification or assessment integrity checks, JIB applies an applicable UK GDPR Article 9(2) condition and maintains an Appropriate Policy Document under the Data Protection Act 2018.
- 22.3. JIB uses Experian as a processor for identity verification. Experian processes Verification Data solely to perform verification and returns an outcome/score. JIB may retain full ID document images where Experian has not been able to confirm identify or raised issues of potential fraudulent behaviour. Experian deletes Verification Data per its retention policy after verification and required audit windows.
- 22.4. Automated tools may flag matches or risks; no solely automated decision with legal or similarly significant effect is made without human review. You may seek human intervention, express your views and contest a decision.
- 22.5. Where data is accessed from or transferred outside the UK, JIB ensures appropriate safeguards (UK adequacy, IDTA or the UK Addendum to SCCs) and maintains transfer risk assessments.
- 22.6. These terms and conditions of use should be read in conjunction with the JIB Privacy Policy which sets out the processes, storage, security, confidentiality, breaches and further rights of data subjects in relation to the use of their personal data.
- 22.7. Personal data held by the JIB may be passed to third parties who have a legitimate interest in receiving it. If the individual is making a request via a third party (e.g. a solicitor) then confirmation will be required that the third party is acting on their behalf. For more information about legitimate interests please see the JIB Privacy Policy.
- 22.8. Personal information provided by an individual will be used for general administration purposes, including but not limited to, recording the undertaking of an ECS HS&E assessment, processing an ECS card application, communicating with the individual about their ECS application or informing the individual of issues directly related to their registration including reminders at time of renewal. The JIB will only use sub-processors where set out in the JIB Privacy Policy which will include the outsourced card printing facility for ECS.
- 22.9. The JIB reserves the right to validate information provided by an Applicant with the issuing authority or organisation e.g. the validity of a certificate with the awarding body. For more information see the JIB Privacy Policy.
- 22.10. Core registration data may appear in ECS verification services (including public or controlled registers) to evidence competence and card status; opt-out options are available in MyECS, subject to the consequences for site verification.
- 22.11. JIB will only send direct marketing with your consent; you can withdraw at any time. Service communications related to your application/registration are not marketing.
- 22.12. Further details (processing purposes, categories, recipients, security, breaches, and complaints to the ICO) are set out in the JIB Privacy Policy.
- 22.13. You have rights of access, rectification, erasure, restriction, portability, and objection, subject to law. Contact: dataprotectionofficer@jib.org.uk.

23. Online Service Description

- 23.1. The online service supports Applicants and cardholders, including assessments (where applicable) and identity verification. JIB aims to meet WCAG 2.2 AA accessibility; alternative routes are available on request.
- 23.2. Supported system requirements and device configuration (including camera/microphone permissions for Remote Invigilation and ID verification) are set out in "IT Supported Systems" on the ECS website.

24. ID Verification Service (IDVT)

- 24.1. ID verification confirms that applications and assessments are linked to the correct individual, reduces fraud, and protects scheme integrity.
- 24.2. JIB uses Experian to conduct ID verification, but may use any other partner as it agrees from time to time.
- 24.3. Verification Data may include ID document images, document metadata, facial images for matching, and address/identity attributes.
- 24.4. If a verification cannot be completed electronically, JIB may request additional evidence or conduct manual verification. Persistent failure to verify may delay or prevent card issuance.
- 24.5. This service is not a Home Office Right-to-Work check. Applicants and employers remain responsible for any separate statutory checks.
- 24.6. Submitting false documents, images or impersonation attempts may lead to refusal, cancellation, or referral to law enforcement.

25. Remote Invigilation – Assessment Rules

- 25.1. A quiet, private space; camera, microphone, stable internet; no unauthorised materials.
- 25.2. The session may be monitored by proctors and automated tools; screen, video and audio may be recorded for integrity and audit.
- 25.3. Significant interruptions or connection loss may result in termination and rescheduling at JIB's discretion.
- 25.4. Prohibited assistance, external prompts, device switching, multiple persons, or tampering may invalidate an assessment.
- 25.5. Flags are reviewed by trained personnel. You may appeal outcomes per Section 14.
- 25.6. Alternative arrangements (including centre-based sittings) are available where appropriate.

26. Accessibility and Reasonable Adjustments

- 26.1. JIB is committed to fair access. On request, JIB will provide reasonable adjustments and, where appropriate, alternative routes for assessments and verification.
- 26.2. Evidence to support adjustments may be requested to ensure validity and parity.